



Panop DPA Sub-processors List

Panop SA, Chemin du Château 4B, 1023 Crissier

Version 1.0 – 23 August 2026

Scope

This list identifies the sub-processors authorized by Panop SA ("Panop") to access both (i) customer data and personal data contained within it in the Panop Services (referred to as "Customer Data" in the table below), as well as (ii) personal data other than that contained in Customer Data. Any such sub-processors will be permitted to process customer data or personal data only to deliver the services Panop has retained them to provide, and they are prohibited from using such data for any other purpose. These sub-processors (including their subsidiaries) may provide services to one or more of the online services. The list below may not apply to previews or other services not yet in general release.

Sub-processors who provide technologies to power certain Panop Services

The following sub-processors provide technologies used to deliver specific Panop Services. If you deploy one of the services below, the sub-processor(s) identified for that service may process, store, or otherwise access customer data or personal data in the course of helping to provide that service.

Sub-processor	Service provided	Corporate location	Panop Service
Bunny CDN	Content Delivery Network (CDN)	United States	Panop Services
Amazon Web Services	Infrastructure as a Service (IaaS), Software as a Service (SaaS)	United States	Panop Services
Exoscale	Infrastructure as a Service (IaaS)	Switzerland	Panop Services
Microsoft Office 365	Active Directory, Teams, email	United States	Panop SA

Sub-processor	Service provided	Corporate location	Panop Service
PagerDuty	Software as a Service (SaaS)	United States	Panop SA
Vultr	Infrastructure as a Service (IaaS)	United States	Panop Services

Panop controlled subsidiaries and affiliates

Controlled subsidiaries and affiliates of Panop that support, operate, deliver, and maintain the online services may, in the course of doing so, process, store, or otherwise access customer data or personal data. Depending on the geographic location of the customer, Panop may rely on such affiliated companies. Panop currently relies on no controlled subsidiary or affiliate as a sub-processor.

How to subscribe to receive notification of change in sub-processors

If you are a current Panop customer with a data processing agreement in place with Panop, you may subscribe to receive notifications of new sub-processor(s) for each applicable Panop Service before Panop authorizes any new sub-processor(s) to process personal data in connection with the provision of the applicable Service.

You can subscribe to receive email notifications for changes to Panop sub-processors by emailing the following information to dpo@panop.io:

- Customer name
- Customer address
- Executed copy of the Customer–Panop data processing addendum

Update subscription information

To change or cancel your email notification information, please re-submit a request to dpo@panop.io with the subject title "Change in Contact Information".

Right to object to a new sub-processor

A customer with a data processing agreement in place with Panop may object to Panop's use of a new sub-processor by notifying Panop promptly in writing within ten (10) business days after receipt of Panop's notice in accordance with the mechanism set out above.

If you object to a new sub-processor, and the objection is not deemed unreasonable, Panop will use reasonable efforts to make available to you a change in the applicable Service or recommend a commercially reasonable change to your configuration or use of the applicable

Service to avoid processing of personal data by the objected-to new sub-processor without unreasonably burdening you.

If Panop is unable to make available such change within a reasonable time, which shall not exceed thirty (30) business days, you may terminate the applicable Order Form(s) with respect only to those Service(s) which cannot be provided by Panop without the use of the objected-to new sub-processor, by providing written notice to Panop at:

Panop SA
Data Protection Officer
Chemin du Château 4B
1023 Crissier
Switzerland

Change description: initial version.

Notice and disclaimer: This document is subject to change at any time. Revised: 23 August 2026.

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